I. <u>Student Survey of Library Services, On-Site Students at CCC</u> – Spring 2020
   A total of 214 surveys were processed. All services received approval ratings of 92% or higher.

	N/A	Spring 2020	Spring 2019
1. Ability to access databases off campus	33	95%	98%
2. Databases and ability to locate articles needed	29	98%	92%
3. Book collection (ability to locate books needed)	88	92%	96%
4. Library website			91%
5. Computers			96%
6. Printers			90%
7. Library hours			87%
8. Library environment			96%
9. Photocopiers			93%
10. Online catalog and ability to locate books within library system			97%
11. Staff, library assistance on site			98%
12. Library assistance online	74	98%	97%
13. Received information on library services		78%	84%
Overall Quality of Library Services:			
Good or Excellent 89% (93%) **Average** 9% **Fair** 2% (7%) **Poor** 1% (0%) **N/A:** 16 (18)			

II. <u>Student Survey of Library Services, On-Site Students at STC</u> – Spring 2020
   A total of 17surveys were processed. All services received approval ratings of 100%.

	Unaware	N/A	Spring 2020	Spring 2019
1. Ability to access databases off campus	4	5	100%	100%
2. Databases and ability to locate articles needed	5	5	100%	96%
3. Book collection		8	100%	96%
4. Library website				98%
5. Computers				93%
6. Printers				97%
7. Library environment				97%
8. Online catalog and ability to locate books within library system				96%
9. Library assistance via email or live chat	9	5	100%	91%
10. Library assistance via designated phone and computer in Library				100%
11. Received information on library services			53%	78%
Overall Quality of Library Services:				
Good or Excellent 61% (93%) **Average** 31% **Fair** 0% (7%) **Poor** 8% (0%) N/A 4 (24)				

III. Student Survey of Library Services, On-Site Students at Seymour – Spring 2020
A total of **2** surveys were processed. All services received approval ratings of 100%.

	Unaware	N/A	2020				2019			
				Yes		No		Yes		No
1. Ability to access databases off campus			2	100%	0	0%	8	100%	0	0%
2. Databases and ability to locate articles needed.			2	100%	0	0%	6	100%	0	0%
3. Able to locate books needed.			2	100%	0	0%	3	100%	0	0%
4. Library website is well organized.							6	100%	0	0%
5. Library environment							10	100%	0	0%
6. Online catalog and ability to locate books within library system.							5	100%	0	0%
7. Quality assistance via email or live chat.		1	1	100%	0	0%	4	100%	0	0%
8. Pleased with inter-campus borrowing service.							1	100%	0	0%
9. Quality assistance via designated computer in library.							4	100%	0	0%
10. Received information on library services.			2	100%	0	0%	8	80%	2	20%
11. Overall quality of library services:										
Excellent: 50% 43% Good: 0% 57%	Average 50%		N/A: 0 3							

IV. Library Survey of Dual Credit/Concurrent Enrollment Students – Spring 2020
The library processed 74 surveys. All services received approval ratings of 97% or higher.

			2020				2019			
	Unaware	N/A	Yes		No		Yes		No	
1. Did you receive information on library services?			76%	56	24%	18	50%	13	50%	13
2. Did any of your dual credit courses require library resources of research?							92%	24	8%	2
3. Were you able to locate the articles needed through the databases?	4	1	97%	67	3%	2	95%	21	5%	1
4. Were you able to access databases off campus?	2	1	97%	69	3%	2	100%	22	0%	0
5. Pleased with the inter-campus borrowing service?							100%	3	0%	0
6. Were you pleased with the library assistance you received online?	21	28	100%	25	0%	0	100%	3	0%	0
7. The library homepage provides convenient access to library services.							100%	22	0%	0
8. Were you able to find the book/s needed?		23	98%	50	2%	1				
9. Overall Quality of Library Services										

Excellent		Good		Average		Fair		N/A	
36	50%	28	39%	7	10%	1	1%	2	
10	42%	13	54%	1	4%	0	0%	2	

V. Faculty Survey of Library Services – Spring 2020

A total of 12 surveys were processed. All services received approval ratings of 100%.

	Unaware	N/A	2020		2019	
1. Interlibrary Loan	3	7	100%	2	100%	7
2. Library Assistance (on-site)		2	100%	10	100%	26
3. Library Instructional Support	3	6	100%	3	100%	9
4. Off-campus access procedure	1	4	100%	7	100%	15
5. Purchase Recommendations	2	8	100%	2	100%	6
6. Reserves	1	10	100%	1	100%	10

7. Databases Quality:

Excellent		Good		Average		Fair		N/A	
50%	40%	50%	55%	0%	5%	0%	0%	4	10

8. Print Collection:

Excellent		Good		Average		Fair		N/A	
25%	25%	75%	50%	0%	19%	0%	6%	4	14

9. Overall Quality:

Excellent		Good		Average				N/A	
70%	59%	30%	37%	0%	4%			2	3

Learning Resources/Library Committee

Purpose:

To facilitate planning, assessment, and review of learning resource facilities, equipment, programs, and practices.

Responsibilities:

1. To assist in conducting short and long-range planning for services and facilities.
2. To review and evaluate the library's mission in relation to the College purpose.
3. To promote the use of the library as an essential resource for learning and to evaluate the effectiveness of those resources.
4. To conduct and/or assist in appropriate studies which demonstrate institutional effectiveness.
5. To assist the Records Management Officer in providing for efficient, economical, and effective controls over the creation, distribution, organization, maintenance, use, and disposition of all Records Management records of the College.
6. To develop and maintain a comprehensive system of integrated procedures for the management of records consistent with the requirements of the Texas Local Government Records Act and accepted records management procedures.
7. To make recommendations to the President.